

1. How to remove Cache, History, Temp Files and Cookies
 - a. Google Chrome:
 - i. Menu, More Tools, Clear browsing data, (Change Time Range to “All Time”), Clear Data
 - b. Mozilla Firefox:
 - i. Menu, Options, Privacy, Clear Recent History, (Change Time Range to “Everything”), Clear Now
 - c. Microsoft Edge:
 - i. Menu, Settings, Clear browsing data, Clear browsing data, Clear
 - d. Internet Explorer:
 - i. Menu, Internet Options, General, Browsing History, Delete (Check Temp Internet Files, Cookies, & History), Delete
 - e. Safari:
 - i. Safari, Clear History, (Clear “All History”), Clear History
 - f. Any other browser: Look in the browser's settings for a similar option.

2. If that doesn't work have them try the following:
 - a. Google Chrome
 - i. New Incognito Window
 - b. Mozilla Firefox
 - i. New Private Window